

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 10 - 23 August 2026, BBC Audience Services (Stage 1) received a total of **2,311** complaints about programmes. **6,320** complaints in total were received at Stage 1.

No BBC programmes received more than 100² complaints during this period.

95% of all complaints dealt with between 10 - 23 August 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:

<http://www.bbc.co.uk/complaints/complaint/>

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 13 findings at Stage 2 between 10 - 23 August 2026.

Highlighted text links to published findings⁴. Other recently published findings can be found here:

<http://www.bbc.co.uk/complaints/comp-reports/ecu/>

Programme	Service	Date of Transmission	Issue	Outcome
Reporting Scotland	BBC One Scotland	26/06/2026	Infringement of privacy	Not upheld
Newsnight	BBC Two	28/07/2026	Pro-reform bias x3	Not upheld
Today	Radio 4	04/08/2026	Sanitised obituary of Rod Liddle	Not upheld

¹ Full details of the service are in the [BBC Complaints Framework and Procedures](#) document.

² As defined in the [BBC Complaints Framework and Procedures](#) and regulated under [Ofcom's Broadcasting Code](#).

³ Excluding investigations of online material outside Ofcom's remit.

⁴ These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.

News	News Channel	01/03/2026	Pro-Israel bias	Not upheld
Today	Radio 4	16/03/2026	Incorrect definition of “anti-Zionist”	Not upheld
The World at One	Radio 4	06/05/2026	Anti-Israel bias	Not upheld
Panorama: Antisemitism: Why British Jews are Afraid	BBC One	20/04/2024	Failed to reflect Jewish support for Palestinians	Not upheld
Today	Radio 4	19/05/2026	Misleading about financing of government spending x2	Not upheld
Question Time	BBC One	28/05/2026	Panel biased in favour of AI	Not upheld
Today	Radio 4	24/06/2026	Misleading about financing of government spending	Not upheld

92% of complaints (12 out of 13) dealt with between 10 - 23 August 2026 received a response within the target time.